

## APPENDIX C

### Contractors Performance in Delivering 2020/21 Winter Service

**Contract Performance Indicator** – KPI 2.8 - the percentage of gritting routes (Primary Treatment Network) completed within the specified time (within 3 hours).

Month	Number of Routes Treated (Precautionary treatment only)	Number of Routes Completed within 3 hours	Percentage of routes completed within 3 hours
November 2020	45	45	100%
December 2020	99	99	100%
January 2021	108	107	99.1%
February 2021	81	81	100%
March 2021	63	63	100%
April 2021	27	27	100%
<b>Totals</b>	<b>423</b>	<b>422</b>	<b>99.85%</b>

Note: Winter season extended from 5 April to 18 April 2021.